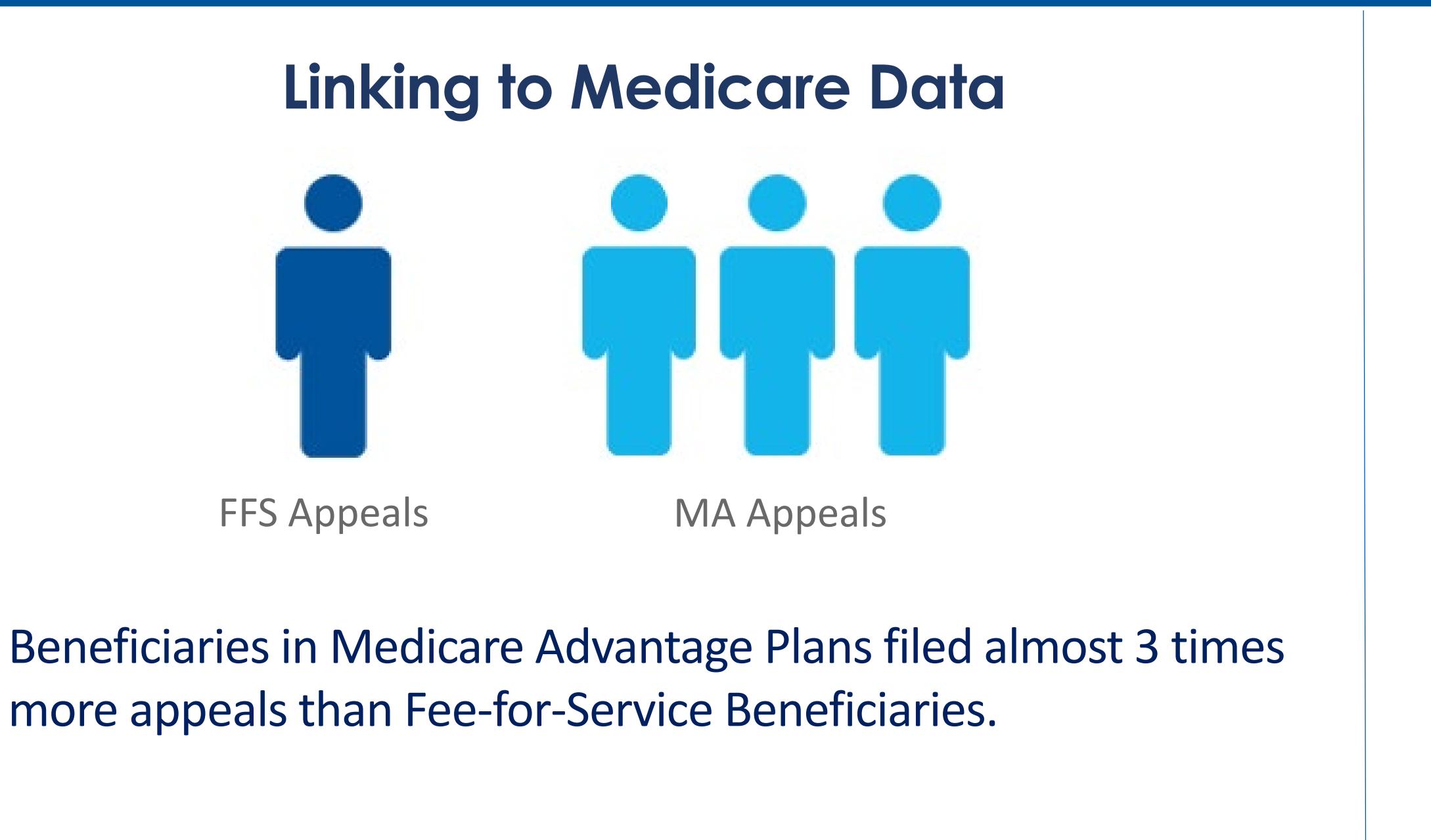
Beneficiary and Family Centered Care-Quality Improvement Organizations (BFCC-QIOs) help Medicare beneficiaries when they need to appeal a health care provider's decision to discontinue services or discharge them from the hospital. Annually, BFCC-QIOs conduct ~230,000 appeal reviews to protect Medicare beneficiaries.

To understand and improve healthcare services for Medicare beneficiaries, the National Coordinating & Oversight Review Center (NCORC) links data from the BFCC-QIO program with other Medicare and socio-demographic data. Linking data provides valuable insights into how to protect Medicare beneficiaries and the Trust Fund.



FFS Appeals



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This material was prepared by Avar Consulting, Inc., a Medicare Quality Improvement Organization under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy.

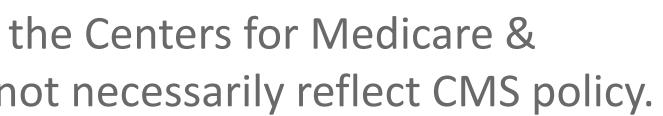
Linking Data to Advance Health Care Quality & Equity

Linking to Sociodemographic Data



Beneficiaries from neighborhoods with the highest levels of deprivation filed less than half as many appeals as those in the least deprived areas.

Findings from the BFCC-QIO program are presented in data briefs to support policymakers in advancing health care quality and equity.







Quality Improvement



BFCC Beneficiary & Family Centered Care Vational Coordinating & Oversight Review Center